Information Technology System Security and Personal Data Protection Management

Information systems and data are business resources that need effective care and well managed. IT system usage control, access control and system securities control are most important for lowering risk of organization and reducing damage that impact to information systems and data. Energy Absolute group companies have realized the importance of information systems and data protection. We encourage to all employee to have awareness and to be involved in process of protecting information system and data

Management Approach

Energy Absolute group companies had set management guidance to manage information system and cyber security and risk by applied international standard NIST Cybersecurity Framework with 5 important procedure

1. Identify to understand environment, asset and for risk management

2. Protect system and data by apply standard security protection

3. Detect threat, monitoring and detection

4. Response when threat detected for reduce impact and limit system damage

5. Recover system to normal operation quickly

Information Technology System Security Policy and Strategy

Energy Absolute group companies have continually created policy to manage information system and cyber security and made awareness to employees to follow policy and procedure also following related laws

• Work from anywhere policy: The company has devised the work from anywhere scheme to be effective in the event when operations on its premises is untenable and built a mechanism for efficient, unfettered, and secure and rigorously controlled access to its IT system. It has also formulated relevant policies, criteria, and measures to enhance the security of Microsoft Office 365 System, including access management, multi-factor authentication, data access rights and control

• Organize training and educated to all employee about IT security and Cyber security to prevent organization risk and employee risk by requiring employees to comply with the requirements enforced with disciplinary action as specified by the company.

• Organize training and educate to all employee about protection of personal data for employee and related person by follow Thailand PDPA Act 2019 by requiring employees to comply with the requirements enforced with disciplinary action as specified by the company.

• Assessment the risk of IT and Cyber Security in all system scope and increased network system protection and other system for support employee to work from out of office

• The company takes strict measures to maintain security as well as preventing uses of your information for other purposes than specified in the company's personal data protection policy without your prior consent.

2022 Performance

Percentage of employees receiving training related to cybersecurity and privacy data protection.

2022	100%
2021	100%
2020	100%

- Number of cybersecurity breaches 2022 = 0.
- Number of data breaches 2022 = 0.
- Number of customer information use for other purposes from consent 2022 = 0.
- Pass the BCP (Business Continuity Plan) Tests.
- Increase work efficiency, communication, and elevate the security of information technology systems by using the Cloud Collaboration Platform (MS Office 365).
- Improve the data center in accordance with ISO 27001 and ISO 27017 standards.
- Cybersecurity enhancement with the zero trust model to elevate its cybersecurity standards.

2023 Target

- Improve the cyber-attacks and threats testing to measure awareness within the organization and to prepare agencies that involved can act in the event of a threat