

89 อาการเอไอเอ แกปปิตอล เซ็นเตอร์ ชั้น 16 ถนินรัชดาภิเษก แขวงดินแดง เขตดินแดง กรุงเทพฯ 10400 โทรศัพท์ 02-248-2488-92, 02-002-3667-9 แฟกซ์ 02-248-2493 ทะเบียนเลขที่ 0107551000061

#### Enclosure No. 10

- Requirement for Shareholders attend the 2024 Annual General Meeting of Shareholders (E-AGM)
- Guideline for Mobile Application IR Plus AGM and for Web Application IR PLUS AGM (Scan QR Code)

# The requirement for Shareholders to attend the E-AGM

The Company facilitates and provides optional attendance for shareholders to attend the Meeting via electronic media the IR Plus AGM Application and vote in the E-Voting system (E-AGM) in accordance with the laws related to electronic conferencing. Therefore, before registering for E-AGM meetings through the aforementioned IR Plus AGM application system, please read, understand and agree to the terms/conditions, including the Mobile Application IR Plus AGM / Web Application IR Plus AGM / Guideline (User Manual) for which Shareholders/proxies may scan the QR Code / URL in the invitation letter of the 2024 Annual General Meeting of Shareholders of the Company.

#### 1. Shareholders and Proxies please note

- 1.1 Shareholder who has the right to attend the Meeting is the shareholders whose names appear on the share registration of shareholders 11 March 2024, which is the date to determine the rights of shareholders to attend and vote in the Meeting (the Record Date) as announced on the Stock Exchange of Thailand only.
- 1.2 For smoothly conducting the Meeting, when shareholders/proxies wish to attend an E-AGM, for which shareholders/proxies register E-AGM and receive E-AGM attendance confirmation from the system, it shall be noted that the voting must be cast via IR Plus AGM application system only.

#### 2. Installing the IR Plus AGM Application and Authentication (KYC)

#### 2.1 Install the IR Plus AGM application

The Company provides optional attendance at the Meeting via application IR Plus AGM system. Shareholders/proxies who wish to attend the Meeting via the said IR Plus AGM application may install the application from the App Store (Support since iOS 14.5) or Google Play Store (Support since Android 8) or attend the meeting via the Web App **"webagm.irplus.in.th"** on Google without an application or program installed.

#### 2.2 KYC Verification

Before participating in the E-AGM, shareholders and proxies (in case of proxy), have to submit <u>self-verification</u> (KYC) via the IR Plus AGM application installed as mentioned in 2.1., filling in the personal information displayed on the screen accurately, and attach all documents as specified in the IR Plus AGM application, such as photocopy of National ID card, proxy form, invitation of the Meeting, and take a photo of yourself for authentication as instructed by the IR Plus AGM application. After that, the system will send One Time Password ("OTP") to the mobile phone number provided by the shareholder/proxy to verify the identity of the shareholder/proxy. In the E-AGM, the IR Plus AGM application system will enable shareholders and proxies to do KYC <u>since 1 April 2024 at 10:00 hrs.</u> to be ready for registration to attend the E-AGM on the Meeting day.



89 อาการเอไอเอ แกปปิตอล เซ็นเตอร์ ชั้น 16 ฉนินรัชดาภิเษก แขวงดินแดง เขตดินแดง กรุงเทพฯ 10400 โทรศัพท์ 02-248-2488-92, 02-002-3667-9 แฟกซ์ 02-248-2493 ทะเบียนเลขที่ 0107551000061

### 2.3 Verification of information and documents via the IR Plus AGM application

Shareholders/Proxies agree and acknowledge that the Company has the right to verify the authenticity of documents and information provided by the shareholders/proxies in 2.2. and having verification, the documents and information provided by the shareholders/proxies in article 2.2, are true and accurate, the shareholders / proxies will received the confirmation of KYC completion via application IR Plus AGM and shareholders/proxies have to set a password (Pin Code) for Meeting attendance through the IR Plus AGM application. To protect personal information and rights of shareholders, shareholders/proxies, please keep the Pin Code confidential and do not disclose it to anyone. If the verification of document / information results incorrect and/or false, the Company may request additional documents for verification, or the Company may reject as incompletion of KYC as the case may be. In case of rejection of KYC, the Shareholders/proxies may proceed to verify KYC again.

#### 3. To attend the E-AGM and cast vote via IR Plus AGM application

- 3.1 Once the completion of KYC and shareholders/proxies set the Pin Code according to 2.3, shareholders / proxies shall attend the E-AGM via IR Plus AGM application by scanning barcode on the invitation letter which share registrar (Thailand Securities Depository Co., Ltd. : TSD) sent to all shareholders or shareholders may enter the national ID card number, username and password (Pin Code)
- 3.2 Right to attend the E-AGM and cast vote is the exclusive right of the shareholders. Thus, for attending the Meeting, one username can log-in IR Plus AGM application on one device only and <u>it is prohibited to log in</u> with the same username on many devices at the same time. Therefore, shareholders/proxies shall self-log-in with username and password (Pin Code) to attend the Meeting and shall avoid disclosing the username and password to anyone.
- 3.3 In the event that being proxy of many shareholders, such **proxy shall attend the E-AGM on behalf of one shareholder on one device only**
- 3.4 For casting a vote via IR Plus AGM application, shareholders/proxies may cast a vote in advance before commencing the Meeting (please read the manual of IR Plus AGM application for more understanding) or may cast a vote for the agenda which is under consideration of the Meeting. All votes cast by shareholders/proxies will be concluded after the agenda is closed.
- 3.5 For counting the votes, the system is set to default vote of agenda as "Approve", and vote of "Disapprove" and "Abstain" shall be deducted from the total votes. Therefore, in the event that shareholders/proxies wish to vote "Disapprove" or "Abstain", shareholders/proxies must choose (tick) "Disapprove" or "Abstain". In the event that shareholders/proxies do not choose (tick) "Disapprove" or "Abstain", the system will automatically assume that such shareholders/proxies have cast votes in favor of such agenda.
- 3.6 In the event that shareholders/proxies leave the E-AGM by log-out the IR Plus AGM application prior to conclusion and close of the agenda, the number of shares held by shareholders/proxies will not be counted as a quorum for that agenda and the votes of such shareholders/proxies will not be counted in that agenda. However, leaving the E-AGM in the previous agenda does not prejudice the right of shareholders/proxies to log in in order to attend the E-AGM and to vote in the next pending agenda consideration in the Meeting.



โทรศัพท์ 02-248-2488-92, 02-002-3667-9 แฟลซ์ 02-248-2493 ทะเบียนเลขที่ 0107551000061

The shareholders/proxies may check the voting details and vote-counting procedure in the Company's invitation to the 2024 Annual General Meeting of Shareholders.

# 4. Question and express opinion in the Meeting

- 4.1 The Meeting will be broadcast live via the IR Plus AGM application only. Shareholders/proxies who have questions or wish to express opinions in relevant agenda, Shareholders/proxies can choose the "comment menu" icon microphone 🔮 displayed icon "microphone" on the screen to ask a question or comment. The system will arrange questions in chronological order (first-come, first-served basis) to allow shareholders/proxies to ask questions or express opinions at the Meeting on relevant agenda with video and audio. Questions and/or comments must be relevant to the agenda only.
- 4.2 For allowing the shareholders/proxies to ask questions in the Meeting via video conference, the Company reserves the right to terminate the questions or comments of the shareholders/proxies if the questions or comments are vulgar, threatening, obscene, defamatory, violating any law or violating the rights of other persons.
- 4.3 During the Meeting, if any shareholder/proxy acts in any way that interferes with the Meeting or causes annoyance to other attendees, the Company reserves the right to take any action in order to suppress the action that interferes with the Meeting or causing annoyance to other attendees.

# 5. Personal Information

- 5.1 Personal Information means information about an individual that makes it possible to directly or indirectly identify that person, including but not limited to first name, last name, gender, national identification number, passport number, photo, date of birth, nationality and age.
- 5.2 Shareholders and proxies agree that the Company can collect and process the personal information of shareholders ers and proxies in order to verify their rights and to confirm the identity of the shareholders and the proxies as required by laws relating to the Meeting.
- 5.3 The Company will keep such Personal Information for the period specified by law and not exceeding 10 years. After laps of such period, the Personal Information will be deleted/destroyed from the system.

#### 6. Other Requirements

- 6.1 Video and audio contents of the Meeting are the sole intellectual property of the Company and the Company does not permit any shareholders/proxies to record, modify or disseminate video and audio in the Meeting. The Company reserves the right to take legal action against those who act against this provision.
- 6.2 In the event that shareholders/proxies use any system related to the Meeting via IR Plus AGM in any way which does not comply with this requirement or other manuals that the Company has provided to the shareholders for use in supporting the Meeting and it causes damage to the Company in any way, such shareholders and/or proxies shall indemnify and hold the Company harmless in full from and against the damages and costs resulting from claim and litigation by any third party, including claim and litigation by the Company against such shareholders and/or proxies who causes such damage.



6.3 The Company reserves the right not to allow shareholders / proxies who disagree to comply with this the requirement to attend the E-AGM, and may consider to suspend right to attend the Meeting via IR Plus AGM

Application, if during the Meeting, the shareholders/proxies do not comply with this Meeting requirement.

**Note :** Please contact the administrator at +662 022 6200 ext. 2 or 626 office hours: 9:00 a.m. to 5:30 p.m. Monday to Friday for any problems or unable to access the IR Plus AGM Application.



89 อาการเอไอเอ แกปปิตอล เซ็นเตอร์ ชั้น 16 ฉนินรัชดาภิเษก แขวงดินแดง เขตดินแดง กรุงเทพฯ 10400 โทรศัพท์ 02-248-2488-92, 02-002-3667-9 แฟกซ์ 02-248-2493 ทะเบียนเลขที่ 0107551000061

# IR PLUS AGM

# Electronic-Annual General Meeting (E-AGM)

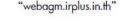
1. Download and Install application "IR PLUS AGM"

IR PLUS AGM Color Asset Consume Uneter







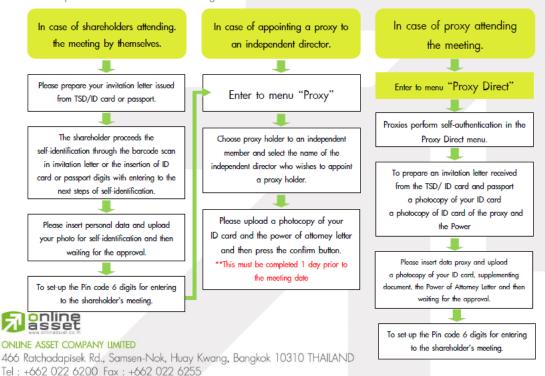


Or attend the meeting via the Web App "webagm.irplus.in.th" on Google without an application or program installed.

#### 2. Identity verification process (KYC)

www.efinancethai.com www.onlineasset.co.th

- Select the company you want to attend the meeting. And select the status of the user, then Login to access the system with the ID card number of the shareholders.
- Please insert personal data, upload your photo of the ID card, and then take a photograph of the shareholder holding the ID card for identity verification.
- Fill up the OTP received from the system via selected channels (text/e-mail)
- The system will notify the result of identity verification (KYC) as "Approve" or "Disapprove" In case of Disapprove, the shareholder must proceed with the KYC procedure again.



- Set up the Pin code for attend the meeting.



89 อาการีเอ้ไอเอ แกปปิตอล เซ็นเตอร์ ชั้น 16 ฉ<sup>ิ้</sup>นรัชดาภิเษก แขวงดินแดง เขตดินแดง กรุงเทพฯ 10400 โทรศัพท์ 02-248-2488-92, 02-002-3667-9 แฟกซ์ 02-248-2493 ทะเบียนเลขที่ 0107551000061

#### How to vote.

The system will Default vote "Agree" on every agenda that can change the vote result "Disagree" or "Abstain" Then press the bottom confirms to confirm. The system Will change the voting result immediately. As shown in the picture.







### In case, Asking questions via VDO Call

Click 
that shown on your screen, then type the question.
Then wait for the staff will get back to you.

# In case, Asking questions via Text

Click (2) that shown in every agenda to send questions to be asked in that agenda. You can ask a question in the system at any time until the agenda is closed.

#### 4. Other Menu

- (--) : Document
- 💿 : Media or VDO Presentation
- (2) : Proxy \*Incase Provide proxy to independent directors only. This must be completed 1 day prior the meeting date
- (2) : Profile
- Log out \*\*When you confirm to log out the meeting
   Your vote will eliminate from the vote base immediately.
   (ive stream)



# If you encounter problems in the use please contact : IR PLUS AGM Call Center

Call : 02-022 6200 ext. 2, 626 Office hours: 9:00 a.m. to 5:30 p.m. Monday to Friday



#### Add Line id : @irplusagm

Or scan QR Code to report a problem using the system to get help quickly.